

# ICT Guides

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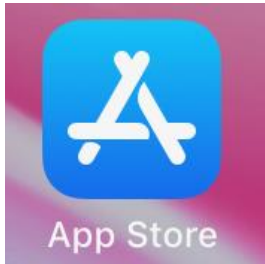
## Microsoft Authenticator – How to install the Microsoft Authenticator on iPhone, Android and Windows phone

- [Installing the Microsoft Authenticator on iPhone](#)
- [Installing the Microsoft Authenticator on Android](#)
- [Installing the Microsoft Authenticator on windows phone](#)

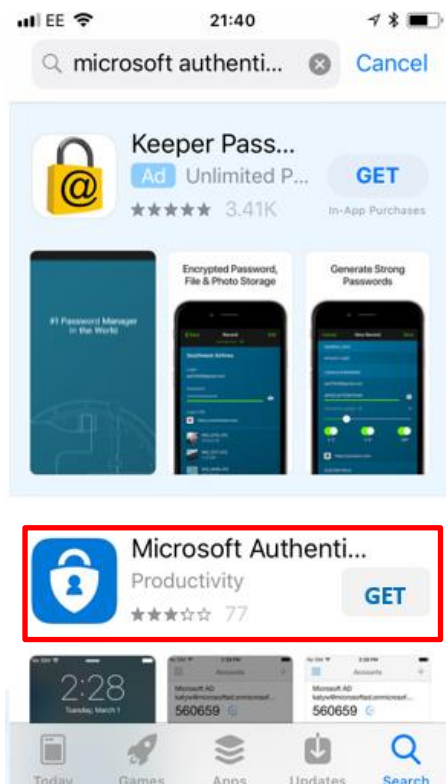
## Installing the Microsoft Authenticator on iPhone

### Installing the app

If you don't have the Microsoft Authenticator already installed on your device first open the App Store by locating the application as shown below and open it by pressing on the App Store icon. You will need a connection to download the App (phone network or Wifi).



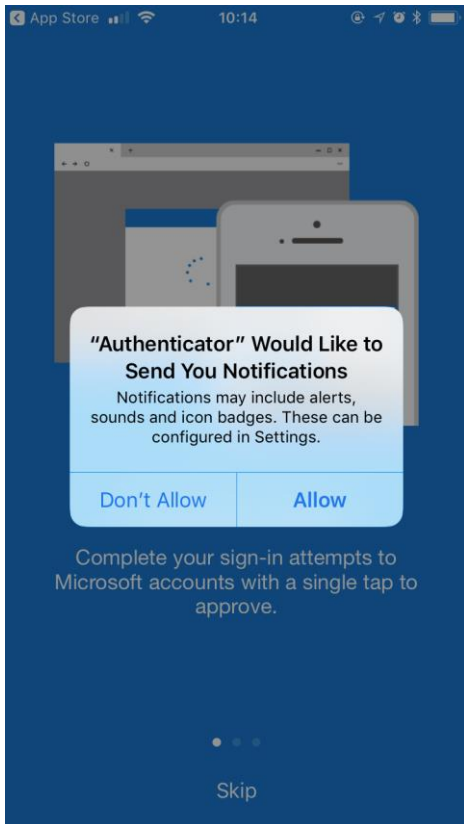
Once the App Store has opened, search for Microsoft Authenticator ensuring that you select the correct app highlighted below. Once you have found it, press **GET**.



Press **OPEN**



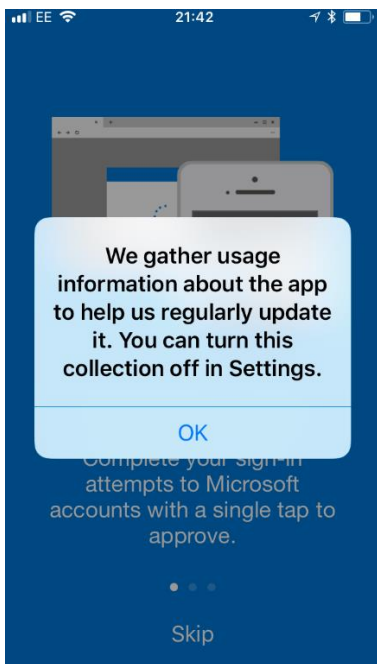
If this is the first time that you have opened the application you will get the following notification alert. Press **Allow**.



Press **Skip** to get to the next screen.

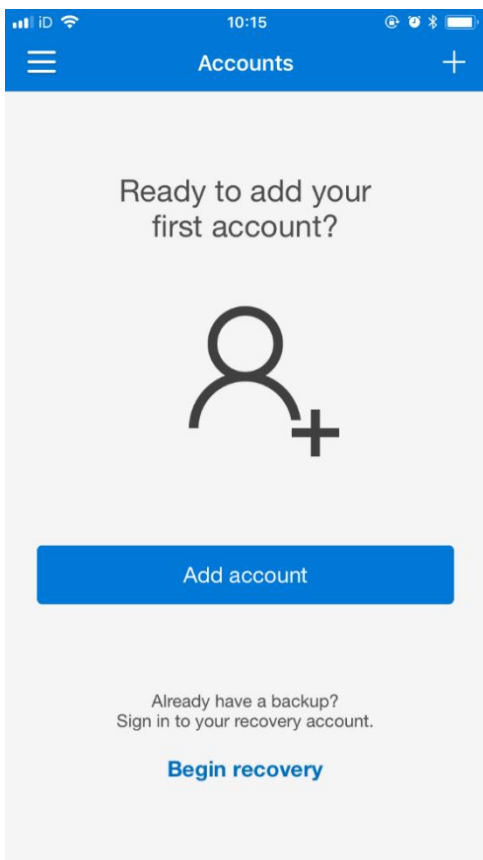


If you receive the usage message shown below Press **OK**

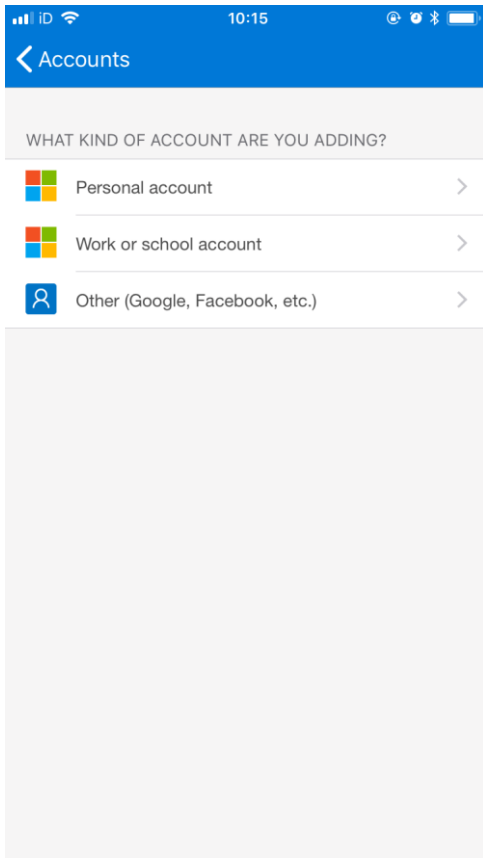


### Adding an account

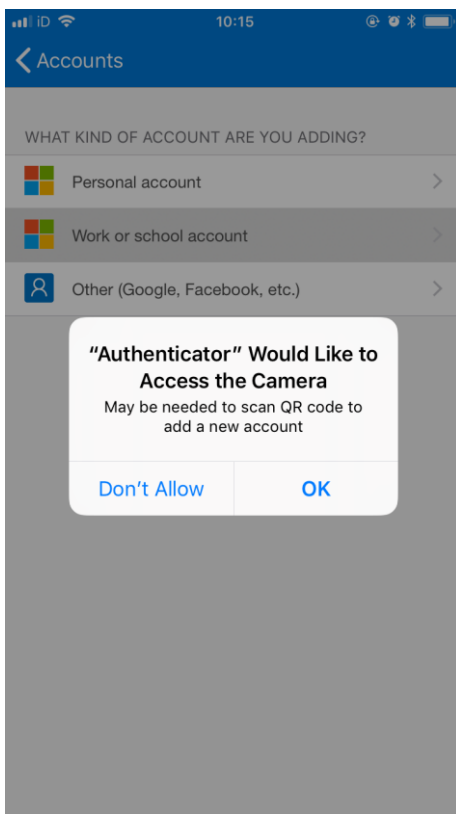
If this is the first time using the account press **Add Account**. If you already have an account and want to add another press the plus in the top right of the screen.



Now press **work or school account**.



You will then get an alert asking permission to access the camera. Press **OK**.



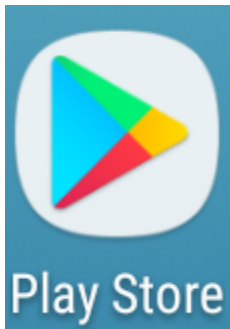
The app will then ask you to scan the QR code. You have now successfully downloaded the app. **Now close down the app.**



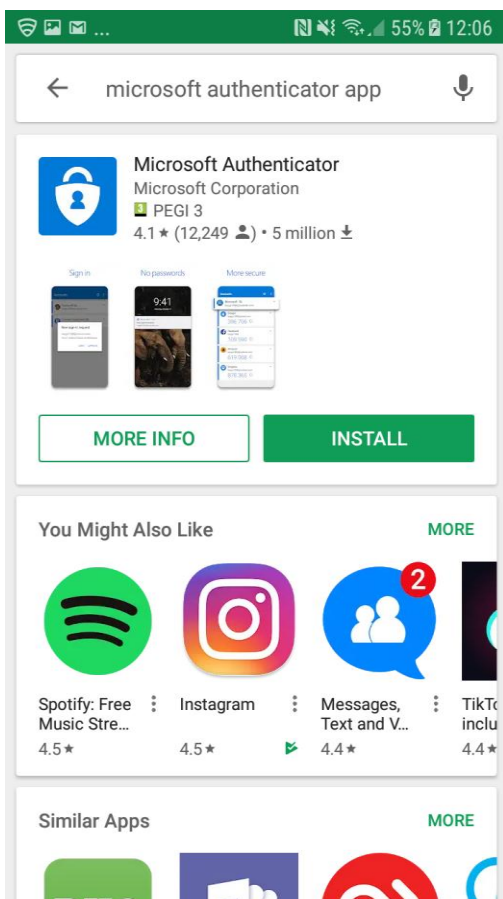
## Installing the Microsoft Authenticator on Android

### Installing the App

If you don't have the Microsoft Authenticator already installed on your device, open the play store by locating the application as shown below and pressing on the icon. You will need a connection to download the App (phone network or Wifi).

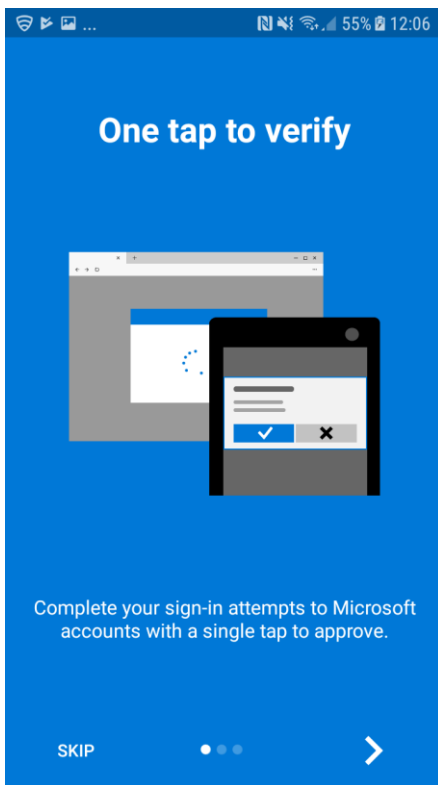


Once the play store has opened, search for Microsoft Authenticator. Once you have found it press **install**.

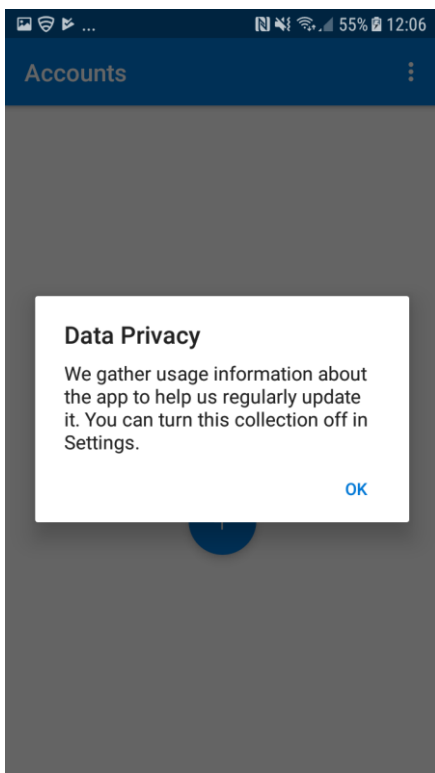


If you see a screen asking for your payment options, click **SKIP**.

If this is the first time that you have opened the application you will be shown the following screen. Press **Skip**.



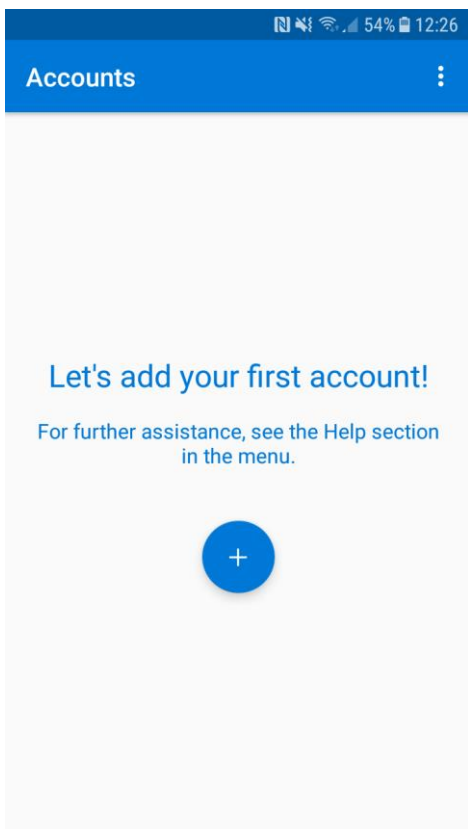
The first time you run the application you will be shown a data privacy alert, Press **OK**.



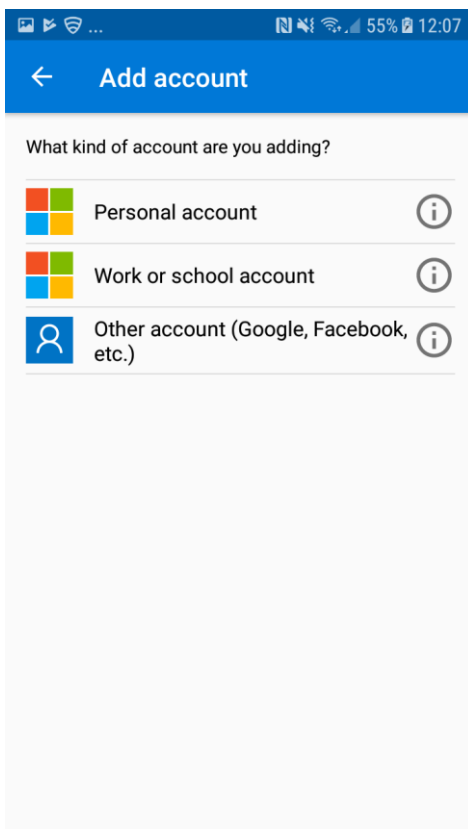


## Setting up an account

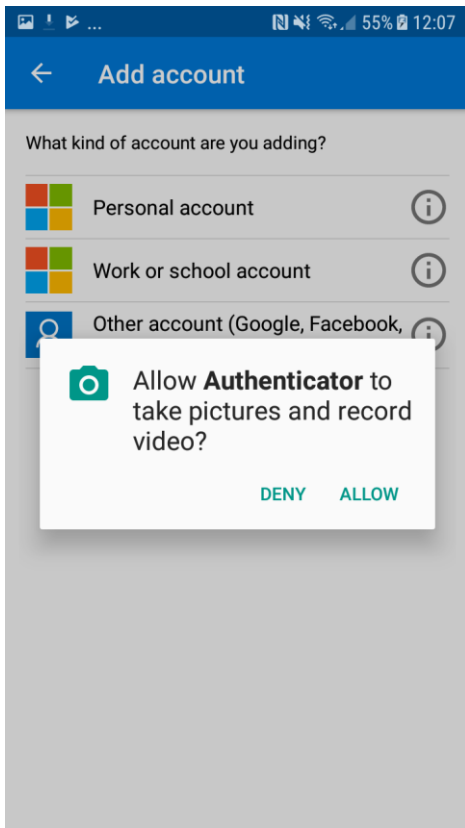
If this is the first time using the account press the + in the middle of the screen.



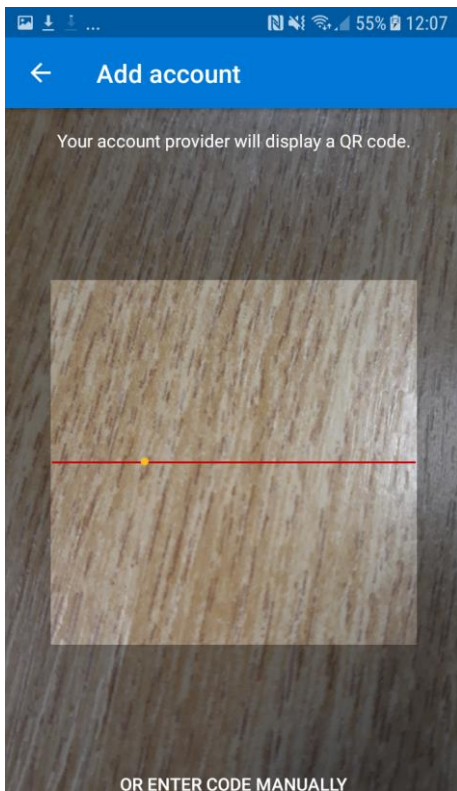
Now press **Work or School Account**.



You will then get an alert asking permission to access the camera. Press **Allow**.



The app will then ask you to scan the QR code. You have now successfully downloaded the app. **Now close the app.**



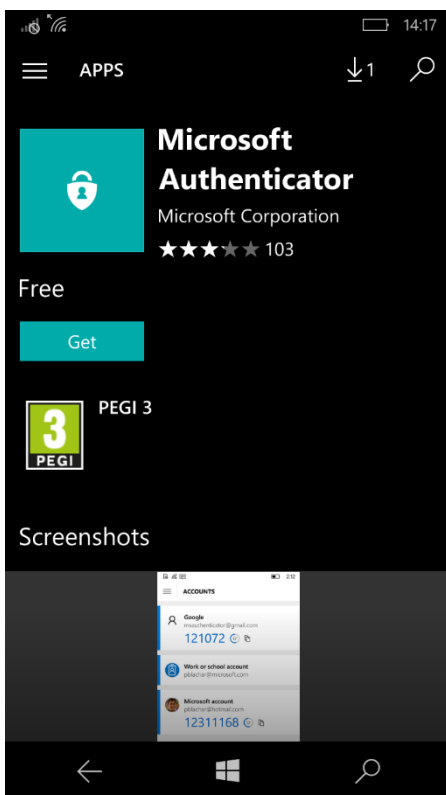
## Installing the Microsoft Authenticator on Windows Phone

### Installing the App

If you don't have the Microsoft Authenticator already installed on your device, open the Windows Store by locating the tile as shown below and pressing on the Windows Store icon. You will need a connection to download the App (phone network or Wifi).

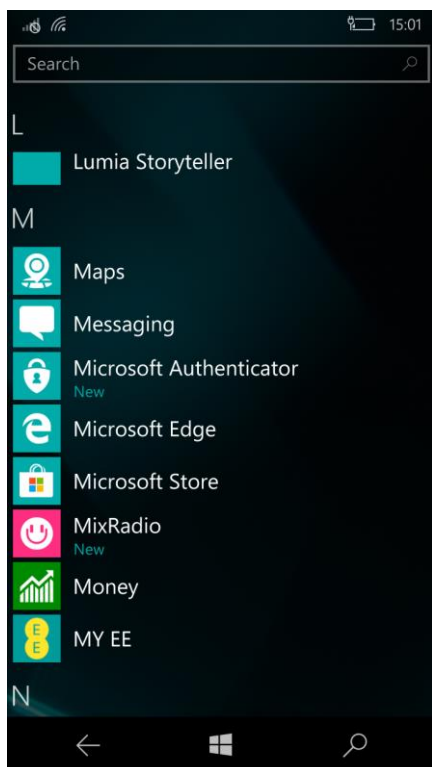


Once the Windows Store has opened, search for Microsoft Authenticator. Once you have found it press **Get**.

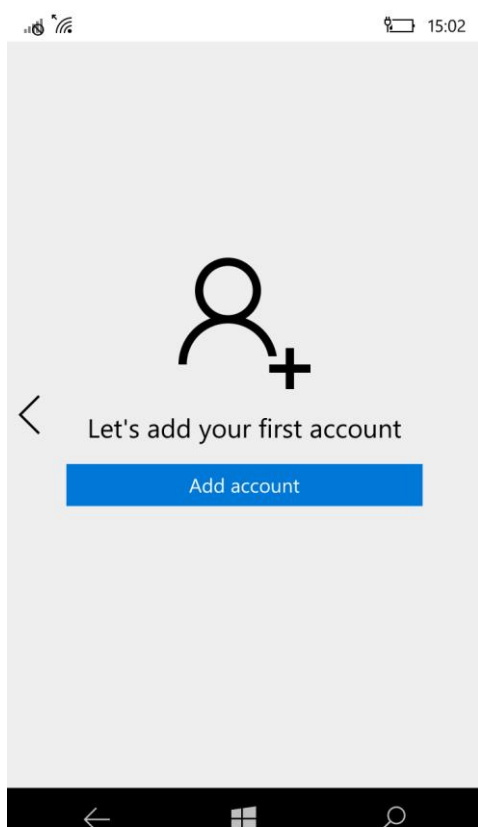


## Setting up an account

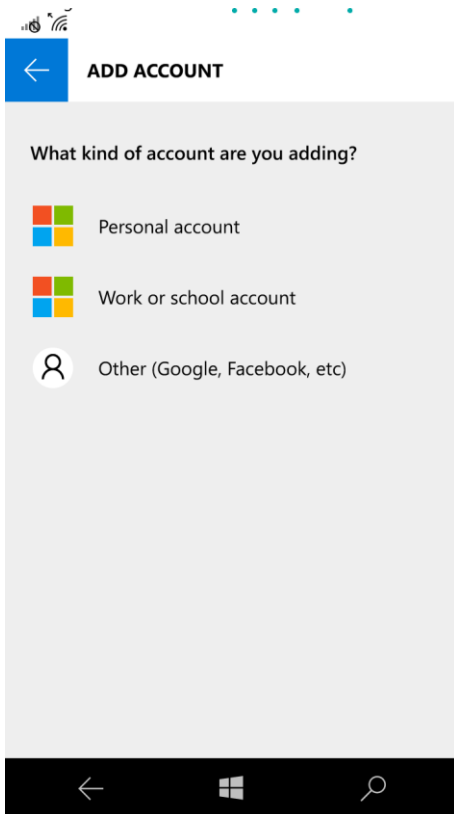
Run the application which will now be in the applications menu.



At the first screen swipe left until you reach the screen shown below and press **Add Account**.



Now press **Work or School Account**.



The app will then ask you to scan the QR code. **Close the app.**

