

## Appendix N: Important contacts



### Derby and Derbyshire Safeguarding Children Partnership - [DDSCP](#)

#### **Starting Point and Call Derbyshire**

If you have urgent or immediate concerns about a child or adult contact: Derbyshire Starting Point: 01629 533190 (This service operates 24 hours a day, 7 days a week, 365 days per year).

If you are concerned about a child or adult's welfare or are worried, they are being abused get help or contact: Starting Point Consultation & Advice Service for Professionals (The service operates Monday to Friday from 8am – 6pm): 01629 535353 or complete a Starting Point referral form: [Starting Point contact and referral service - Derbyshire County Council](#)

#### **Police**

If you have urgent or immediate concerns about a child or adult contact: 999

If you are concerned about a child or adult's welfare or are worried, they are being abused get help or contact: 101

#### **Local Authority Designated Officer (LADO)**

If you have concerns or an allegation is made against a member of staff or persons living on the premises where Ofsted registered childcare takes place, or you have a member of staff considered not suitable to work with children you will need to notify the Local Authority Designated Officer (LADO) by completing a Derby and Derbyshire LADO referral form- [Derby and Derbyshire LADO Referral Form](#) and send it to the Duty LADO via a secure email: [professionalallegations@derbyshire.gov.uk](mailto:professionalallegations@derbyshire.gov.uk) within 24 hrs.

#### **Ofsted**

Under our statutory duty we know and understand we must [Report a serious childcare incident](#) or [notify significant events](#) as soon as practical to Ofsted within 14 days.

#### **Prevent duty**

If you have concerns about a child, young person or adult who you think may be vulnerable to being drawn into extremism you should consider [making a referral to Prevent](#). The [Derbyshire Prevent Team](#) at Safer Derbyshire has further information, advice and contact details on Prevent and how to make local [Prevent referrals](#).

Appendix N: Important contacts continued:

**If you have a non-urgent Prevent concern, you contact:**

- Derbyshire County Council's Prevent Lead: 01629 538473 or [prevent@derbyshire.gov.uk](mailto:prevent@derbyshire.gov.uk)
- Police: 101
- Police Prevent Team: 0300 122 8694 or [ctp-em-prevent@derbyshire.pnn.police.uk](mailto:ctp-em-prevent@derbyshire.pnn.police.uk)
- Starting Point Consultation & Advice Service for Professionals (The service operates Monday to Friday from 8am – 6pm): 01629 535353

**If you have an urgent or immediate Prevent or child protection concern, contact:**

Derbyshire Starting Point: 01629 533190

Any indicators that there is a concern of prevent or possible extremism will result in a referral to the [Derbyshire Prevent Team](#) at Safer Derbyshire which may be referred into the Channel process.

**Whistleblowing**

The [NSPCC Whistleblowing Advice Line](#) offers free advice and support to professionals with concerns about how child protection issues are being handled in their own or another organisation. If you think an organisation is putting children at risk, even if you are not certain, then contact the NSPCC: 0800 028 0285 or email: [help@nspcc.org.uk](mailto:help@nspcc.org.uk).

Alternatively, staff can write to: National Society for the Prevention of Cruelty to Children (NSPCC), Weston House, 42 Curtain Road, London EC2A 3NH.

Ofsted provides guidance on how to make complaints about a provider: Complaints procedure - [Complaints procedure - Ofsted - GOV.UK](#)

General guidance on whistleblowing can be found via: [Whistleblowing for employees: What is a whistleblower - GOV.UK](#)